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Please read this manual thoroughly and follow the Installation procedures to prevent any damage to the KVM switch or any connecting device





RoHS

--- Control Modes and Cable Types

Ф		Other Choice	9	0	0	9	9	9	0	9	N/A	N/A	N/A	N/A
واطون	Cable	Included	4			◀	❹	❹	❹	⋖	0	0	0	@
Juit	Compiltor	port	-	-	-	-	_	-	-	-	-	-	-	-
Computer Unit		Local	-		-		-		-		-	-		
Cor	Console port	Remote	-	-	-	1	1	1	-	1	1	-	1	1
on) Unit	Computer port	Remote	-	-	-	1	1	-	-	1	-	-	1	_
Console (Station) Unit	Compu	Local	-	-			-	-			-	-		
Conso	Concolo	port	-	-	-	1	-	1	-	1	-	~	1	1
	KVM Extender		2 to 2 (USB Console)	1 to 2 (USB Console)	2 to 1 (USB Console)	1 to 1 (USB Console)	2 to 2 (USB+PS/2)	1 to 2 (USB+PS/2)	2 to 1 (USB+PS/2)	1 to 1 (USB+PS/2)	2 to 2 (PS/2)	1 to 2 (PS/2)	2 to 1 (PS/2)	1 to 1 (PS/2)
	Function		2 Consoles 🕶 2 Computers	1 Console 🔶 2 Computers	2 Consoles ← 1 Computer	1 Console ← 1 Computer	2 Consoles ← 2 Computers	1 Console 🕶 2 Computers	2 Consoles ← 1 Computer	1 Console ← 1 Computer	2 Consoles ← 2 Computers	1 Console + 2 Computers	2 Consoles ←◆ 1 Computer	1 Console +- 1 Computer

Table 1: Control Status between console and computer

AKVM cable for USB computer: 180cm cable with connectors of USB type A and HDB15 male. **B**KVM cable for PS/2 computer: 180cm cable with connectors of PS/2 male and HDB15 male.



A KVM cable for USB computer (1-to-2 Cable)



B KVM cable for PS/2 computer (1-to-3 Cable)

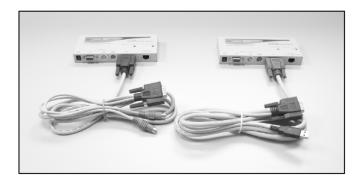
Introduction

The KVM Extender consists of a Computer Unit and a Console (Station) Unit that is suitable to locate one set of keyboard/monitor/mouse up to 150 meters away from a computer or KVM switch using an inexpensive Category 5 UTP (unshielded twisted pair) cable. It provides an ideal and convenient way to remotely access the computer which is located in a secure, clean or dirty, harsh environment.

The **KVM Extender** is designed to enable one computer to be controlled by one or two users. Meanwhile, it is allowed for a console to control two computers locally and remotely. They are perfect to be used in factory or construction areas where you want to secure your computers and valuable data or manage them either in remote or both in remote and local sites.

With a variety of models to choose from, you can economically increase the flexibility of your selection and meet your needs for PS/2 or PS/2 + USB system. No software or dip switches are required, just plug and play. With one push button, two LED indicators and simple **Hotkey** commands, you can manage this device easily.

There are 12 models available for your choices. Please refer to **Table 1** on page 1. Some of models are connected with 1-to-3 or 1-to-2 special cable(s). For detailed description, please see the **Specifications**.



Connection of 1-to-3 and 1-to-2 cable

----- Key Features

- Connects the Computer Unit and Console (Station) Unit via Category 5 UTP cable
- Remotely locates the keyboard, mouse and monitor up to 150m from a computer
- Supports either **USB** Console or **PS/2** Console for flexible choice
- Video compensation can be adjusted by **Hotkey** to ensure the optimum signal quality for any length of cable within the limit
- Easy to get and install the standard cable at lower cost
- Simple indication makes operation user-friendly
- Locates the computer away from your desk and work area, saving you valuable space
- Allows two users to share one or two computers both in local and remote areas. (KVM Extender 2 to 2, 2 to 1)
- Applicable for one console to manage two computers locally and remotely (KVM Extender 1 to 2)
- Beeps confirmation for key control makes the operation easier and crosschecked
- Supports most of mice such as M/S IntelliMouse (Pro), Explorer, Optical. etc.
- Compatible with XGA, VGA, and SVGA system

-----Packing Checklist

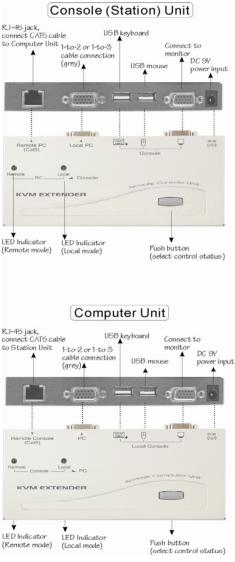
- KVM Extender Console (Station) Unit x 1
- KVM Extender Computer Unit x 1
- Power Adapters 9V DC, 600mA x 1
- User Manual x 1
- Foot Pad x 2 sets
- KVM Cable (for PS/2 computer or for USB computer) x 1 or x 2

Product Description

The products shown below are typical examples of the USB Console and PS/2 Console KVM Extenders.

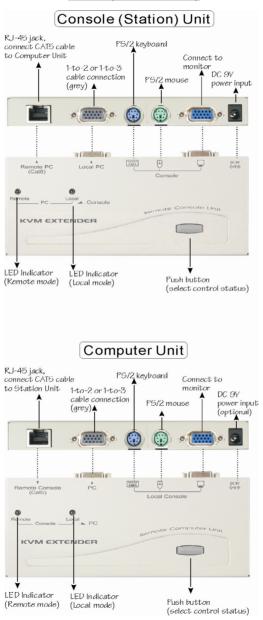
USB Console

2-to-2 (USB Console)



PS/2 Console

2-to-2 (USB + PS/2)



----- Installation

Connection Patterns

1 to 2

1 to 2

2 to 2 (USB Console) / 2 to 2 (USB+PS/2) / 2 to 2 (PS/2)

2 Consoles → 2 Computers

Console (Station) Unit

CATS

Computer Console

1 to 2 (USB Console) / 1 to 2 (USB+PS/2) / 1 to 2 (PS/2)

2 to 1

1 to 1

1 Console → 2 Computers

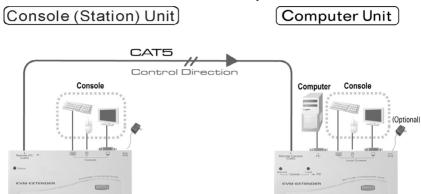
Console (Station) Unit

CATS

Computer Console

2 to 1 (USB Console) / 2 to 1 (USB+PS/2) / 2 to 1 (PS/2)

2 Consoles → 1 Computer

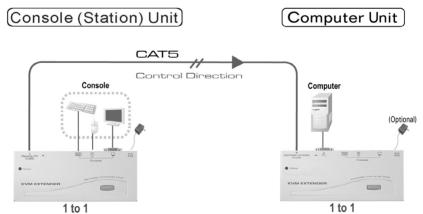


1 to 1 (USB Console) / 1 to 1 (USB+PS/2) / 1 to 1 (PS/2)

2 to 1

1 to 1

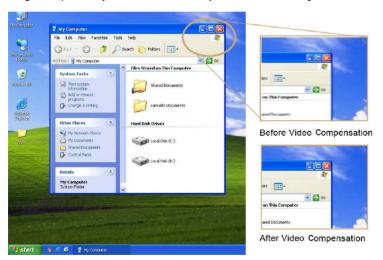
1 Console → 1 Computer



----- Video Compensation

Before operating, you may like to conduct the Video Compensation first. In this case, the hotkeys are used to adjust the Equalization on the **Remote Unit** to get optimum video signal for various cable lengths. There are five segments of various lengths of CAT 5 cables can be chosen from. To achieve the best visibility, please refer to the chapter of "Console Unit Hotkeys Control" to adjust the video compensation.

First, assure that the length of CAT 5 cable you used now. Then, use the hotkeys to adjust the video compensation. You can press Ctrl twice [+ E] and F11 keys followed, and the different beeps sounded to indicate the setup of cable length respectively. Please refer to Operation of Hotkey Control.



NOTE: In standard mode press Ctr twice, and F11 keys followed
In compatibility mode press Ctr twice, E and F11 keys followed
[To switch to different mode, please press Ctr + Ctr + Ait+E (Ait+E): hold Ait+E : hold

----- Operation

A keyboard and mouse must be connected to the **Console (Station) Unit**. And then the system conducts the emulation for local computer which can be controlled remotely. On the other hand, it does not need to use keyboard, mouse and monitor if you don't want to control the computer locally. Anyway, there are 12 different models as the cover page shown can be chosen to meet your needs in all aspects. Please refer to the specifications for the model you are in hand and ready to operate in compliance with the following procedure.

----- LED Indicators

The LEDs on the **KVM Extender** are showing the latest status which indicates the linking, communication, and control situation between **Computer Unit** and **Console (Station) Unit**.

Console (Station) Unit

Model	LED Status	Control Description				
The Console Unit	Remote: Off, Local: On	Console Unit controls its local PC.				
of KVM Extender		Console Unit is remotely taking control of				
		the Computer Unit. In this mode, there are				
2 to 2 (USB Console)		two statuses as follows:				
/ 1 to 2 (USB Console)		1. The Computer Unit is now taking control				
	Damata, On Lacal, Off	of the system if the 3 LEDs (Num, Caps and				
2 to 2 (USB+PS/2)	Remote: On, Local: Off	Scroll Lock) on the keyboard are flashing.				
/ 1 to 2 (USB+PS/2)		2. The system is waiting for console Unit or				
		Computer Unit to take control if the 3 LEDs				
2 to 2 (PS/2)		(Num, Caps and Scroll Lock) on the				
/ 1 to 2 (PS/2)		keyboard are not flashing at this moment.				
The Console Unit						
of KVM Extender						
2 to 1 (USB Console)						
/ 1 to 1 (USB Console)						
	Status (Remote): On	The Console Unit remotely controls the				
2 to 1 (USB+PS/2)	Status (Nemote). On	Computer Unit				
/ 1 to 1 (USB+PS/2)						
2 to 1 (PS/2)						
/ 1 to 1 (PS/2)						

Table 2.1: LED - Control indication for Console Unit

Power Up LED Status

Model	LED Indicators
The Console Unit of KVM Extender	
2 to 2 (USB Console)	Local: On
/ 1 to 2 (USB Console)	
The Console Unit of KVM Extender	
24- 2 (HCD - DC/2)	Local: On
2 to 2 (USB+PS/2)	
/ 1 to 2 (USB+PS/2)	
The Console Unit of KVM Extender	
2 to 2 (PS/2)	Local: On
/ 1 to 2 (PS/2)	
The Console Unit of KVM Extender	
2 to 1 (USB Console)	
/ 1 to 1 (USB Console)	
2 to 1 (USB+PS/2)	Status (Remote): On
/ 1 to 1 (USB+PS/2)	
2 to 1 (PS/2)	
/ 1 to 1 (PS/2)	

Table 2.2:The Initial status and indication is displayed when **KVM Extender** is powered up

Computer Unit

Remote: Off, Local: On	Computer Unit controls its local PC or KVM switches. In this mode, the Console Unit can not take control of the Computer
	Unit remotely. Console Unit is remotely taking control of
Remote: On, Local: Off	the Computer Unit
Remote/Local Flashes	The system is waiting for Console Unit or
alternately	Computer Unit to take control.
(Auto Mode)	
	The system is controlled remotely from
Status (Remote): On	Console Unit
	Remote: On, Local: Off Remote/Local Flashes alternately

Table 3.1: LED - Control indication for Computer Unit

Power Up LED Status

Model No.	LED Indicators
The Computer Unit of KVM Extender	
	Local/remote: Flashes alternately
2 to 2 (USB Console)	Edda//ferriote: 1 labries alternately
/ 2 to 1 (USB Console)	
The Computer Unit of KVM Extender	
	Local/remote: Flashes alternately
2 to 2 (USB+PS/2)	Edda//ferriote: Fladrics diterriately
/ 2 to 1 (USB+PS/2)	
The Computer Unit of KVM Extender	
	Local/remete: Electron alternately
2 to 2 (PS/2)	Local/remote: Flashes alternately
/ 2 to 1 (PS/2)	
The Computer Unit of KVM Extender	
1 to 2 (USB Console)	
/ 1 to 1 (USB Console)	Status (Remote): On
1 to 2 (USB+PS/2)	
/ 1 to 1 (USB+PS/2)	
The Computer Unit of KVM Extender	
	Status (Remote): On
1 to 2 (PS/2)	Giaida (Nemote). On
/ 1 to 1 (PS/2)	

Table 3.2:The Initial status and indication is displayed when **KVM Extender** is powered up

-----Push-Button Control

There is a button on the panel of **Computer Unit** and **Console (Station) Unit** respectively, which can be pushed (switched) in sequence to select the operation modes.

Button on Console (Station) Unit

KVM Extender 2 to 2 (USB Console), 1 to 2 (USB Console), 2 to 2 (USB+PS/2), 1 to 2 (USB+PS/2), 2 to 2 (PS/2), 1 to 2 (PS/2)

The button on the panel of **Console (Station) Unit** can be pushed (switched) in sequence to select the following two modes:

Local: The LED of Local is "**On**". In this mode, the system controls its local computer.

Remote: The LED of Remote is "On". In this mode, the system remotely controls the **Computer Unit**.

Button on Computer Unit

KVM Extender 2 to 2 (USB Console), 2 to 1 (USB Console), 2 to 2 (USB+PS/2), 2 to 1 (USB+PS/2), 2 to 2 (PS/2), 2 to 1 (PS/2)

While pressing the button, there are three modes can be chosen from and its sequence indicates as follows:

Auto: 1. In this mode, the Remote and Local LEDs are flashing alternately.

2. The system is now waiting to take control of either from **Computer Unit** or from **Console (Station) Unit**. Once the keyboard or mouse of **Computer Unit** is active, the LED of Local is on and the LED of Remote is off. This status indicates that the **Computer Unit** is now taking control of the system and vice versa for **Console (Station) Unit**. In this case, the latch time period of 5, 15, 30, or 60 seconds is offered to allow the **Computer unit** or **Console (Station) Unit** to take control again if the latch time is due and the status returns to the "**Auto**" mode.

In "Auto" mode, whenever the *keyboard*, *mouse buttons* or *scroll wheel* of mouse is activated, the Unit (Computer Unit or Console Unit) immediately takes control of the system.

Local: The LED of Local is "On". In this mode, the system is being controlled by the Computer Unit. In this case, the Console (Station) Unit can learn this status from the flashing of 3 LEDs (Num, Caps and Scroll Lock) on the keyboard.

Remote: The LED of Remote is "On". In this mode, the system is remotely controlled by the Console (Station) Unit.

------Hotkeys Control

Hotkey command is a short keyboard sequence to select a computer, to activate computer scan, and so forth. The **KVM Extender** interprets keystrokes for hotkeys all the time. A hotkey sequence starts with two *left* **Ctrl** keystrokes followed by one or two more keystrokes. A built-in buzzer generates a high-pitched beep for correct hotkey command, while one short and one long beeps are sounded for wrong commands. Thus, the bad key commands will not be forwarded to the selected modes.

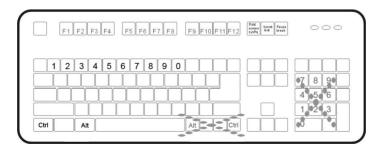
There is an unique Hotkey command of Ctrl + Ctrl + Alt+E you should be well aware when the KVM Extenders are connected to other KVM Switches.

To switch to this mode, press <code>left</code> <code>Ctrl</code> twice, hold <code>Alt</code> and press <code>E</code> key (press both keys simultaneously). This function is used to prevent from misunderstanding once the system is connected to <code>KVM</code> <code>Switches</code>. Thus, the user can choose either the control mode of <code>KVM</code> <code>Extender</code> or the number of computer connected to the <code>KVM</code> <code>Switches</code>.

Note: For Models

The Computer Unit of KVM Extender 1-to-2 (USB Console), 1-to-1 (USB Console), 1-to-2 (USB+PS/2), 1-to-1 (USB+PS/2), 1-to-2 (PS/2), 1-to-1 (PS/2)

the hotkey functions are not applicable



Console (Station) Unit Hotkeys Control

Console Unit H	otkey Commands	
Standard Command (without E optional)	Compatibility Mode (With E optional) (Add E if a KVM Switch cascaded)	Function Description
* Ctrl	+ Ctrl + T	Mode selection in Sequence Toggles console control between Local
Ctrl + Ctrl + F2	Ctrl + Ctrl + E* + F2	Computer and Remote Computer
Ctrl +	Ctrl + Esc	Escape from hotkey mode
Ctrl + (Ctrl + Alt+E	Cascading status selection Two beeps: Enables Compatibility Mode so that the KVM extender will work with a KVM switch that also uses a Ctrl hotkey sequence. One beep: Disables Compatibility Mode
Ctrl + Ctrl + 1	Ctrl + Ctrl + E* + 1	Local mode selection Switches control to local computer
Ctrl + Ctrl + 2	Ctrl + Ctrl + E *+ 2	Remote mode selection Switches control to remote computer(input allowed only if the Computer Unit is in Remote or Auto mode)
Ctrl + Ctrl + F4	Ctrl + Ctrl + E * + F4	Keyboard speed selection Adjusts the typematic rates of keyboard, the KVM Extender generates 1 to 4 beeps corresponding to 6, 12, 20, and 30 characters/sec respectively. (for PS/2** only)
Ctrl + Ctrl + F11	Ctrl + Ctrl + E * + F11	Video compensation adjustment Adjusts the video compensation, the KVM Extender generates 1 to 5 beeps corresponding to the cable lengths of 0~30, 30~60, 60~90, 90~120 & 120~150 meters, respectively.
Ctrl + Ctrl + F12	Ctrl + Ctrl + E *+ F12	Mouse resynchronized Mouse resynchronized (for PS/2 only)

Table 4: Hotkey control for Console (Station) Unit

NOTE: Special hotkey Ctrl + Ctrl + E + E : Enable the KVM extender to link with port E (the 13th port of a KVM switch cascaded) under the Compatibility Mode enabled.

- ** The keyboard speed selection function is applicable for PS/2 models only

Beeps corresponding to video compensation Ctrl + Ctrl + E + F11

Beep sounds	UTP Cable Length
1 beep	0~100 feet (0~30 meters)
2 beeps	100~200 feet (30~60 meters)
3 beeps	200~300 feet (60~90 meters)
4 beeps	300~400 feet (90~120 meters)
5 beeps	400~500 feet (120~150 meters)

Computer Unit Hotkeys Control

Computer Uni	t Hotkey Commands	
Standard Command (without E optional)	Compatibility Mode (with E optional) (Add E if a KVM Switch cascaded)	Function Description
		Mode selection in sequence
Ctrl	+ Ctrl + T	Toggle switch selects Auto-Loc-Rem mode
Ctrl	+ Ctrl + Esc	Escape from hotkey mode
	Ctrl + Alt+E	Cascading status selection Two beeps: Enables Compatibility Mode so that the KVM extender will work with a KVM switch that also uses a Ctrl hotkey sequence. One beep: Disables Compatibility Mode
Ctrl + Ctrl + 1	Ctrl + Ctrl + E* + 1	Local mode selection Local Mode: Allows the user at local computer exclusive access to the system; remote access from computer at Station Unit is disabled.
Ctrl + Ctrl + 2	Ctrl + Ctrl + E* + 2	Remote mode selection Remote Mode: Allows the remote user at Console Unit exclusive access to the computer at Computer Unit; access to the computer from the Computer Unit is disabled
Ctrl + Ctrl + 3	Ctrl + Ctrl + E * + 3	Auto mode selection
Ctrl + Ctrl + F3	Ctrl + Ctrl + E* + F3	Latch time selection Auto mode latch time: 5, 15, 30, 60 seconds
Ctrl + Ctrl + F4	Ctrl + Ctrl + E* + F4	Keyboard speed selection Adjust the typematic rates of keyboard, the KVM Extender generates 1 to 4 beeps corresponding to 6, 12, 20, and 30 characters/sec respectively. (for PS/2** only)
Ctrl + Ctrl + F6	Ctrl + Ctrl + E * + F6	Privacy setting Configure the Computer Unit Video Signal***
Ctrl + Ctrl + F12	Ctrl + Ctrl + E * + F12	Mouse resynchronization (for PS/2 only)

Table 5: Hotkey control for **Computer Unit**

NOTE: Special hotkey Ctrl + Ctrl + E + E : Enable the KVM extender to link with port E (the 13th port of a KVM switch cascaded) under the Compatibility Mode enabled.

- ** The keyboard speed selection function is applicable for PS/2 models only
- *** In privacy setting item by repeating the hotkey commands the KVM Extender generates

 1 to 3 beeps. Please take notice of the **Computer Unit** LED. There are two
 statuses as follows:

A. Computer Unit in Local mode

(Remote LED: Off, Local LED: On)

One beep: Reset to Factory Default.

Two or three beeps: Disable the Computer Unit output video signal.

B. Computer Unit in Auto mode

(Remote / Local LED flashes alternately)
One beep: Reset to Factory Default.

Two beeps: By triggering keyboard / mouse user can disable the Computer Unit output video signal temporarily. (The Computer Unit user protects his privacy for 5,15,30,60 seconds. See Table 5: Ctrl + Ctrl + F3 description)

Three beeps: By triggering keyboard / mouse the Console Unit or Computer Unit users can disable the output video signal temporarily. (The users protect his privacy for 5,15,30,60 seconds as well)

• Alt+E :

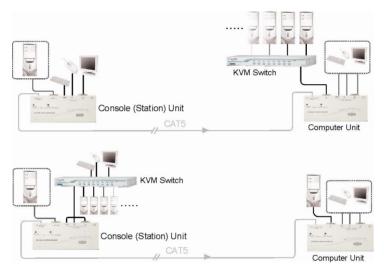
 $\begin{tabular}{ll} \textbf{Hold} & \hline \textbf{Alt} \end{tabular} and press & \hline \textbf{E} \end{tabular} \end{tabular} \begin{tabular}{ll} \textbf{key} (press both keys simultaneously). \end{tabular}$

Mouse resynchronization:

When the mouse can not work normally, conduct this function and make it synchronized with your system.

-----Cascade Configuration

The KVM Extender can be connected to the KVM Switch in compliance with the "Cascade Configuration". In this case, there are some connection patterns may be conducted in a certain situations. However, to prevent from any conflict via hotkey commands among the connections, the E key is added and followed behind the Ctrl + Ctrl, which will enable you to manage the KVM Extender straightly. Moreover, please refer to the "Notice of Cascade Connection" stressed below for better management of your system.



Notice of Cascade Connection

- The external power source is required to supply enough power to the Computer Unit of KVM Extender when connecting to the KVM Switch. In this case, you can purchase optional power adapter DC9V, 600mA from your local dealers.
- To prevent from wrong keystrokes of control keys, for Console (Station)
 Unit of KVM Extender, the parameters such as Cable Length, Keyboard
 Speed, Push Button Control should be set up in advance before connecting
 to the KVM Switch.

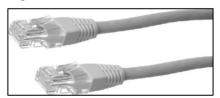
-----Appendixes

Cable Requirements

The cable interconnected between **Computer Unit** and **Console (Station) Unit** normally used is Category 5(CAT5) terminated with RJ45 connectors. It's easy to get them from the local stores or call your dealers for help. Besides, CAT5e or CAT6 are applicable to the **KVM Extender**. This CAT5 is not provided with the standard package mainly because it is subject to the different length you may required. In this case, the length of cable you used should be less than 150m. Otherwise, the poor result especially for video resolution may occur over longer distance beyond the limit.

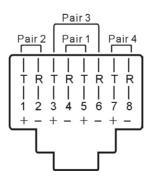
Cat5 Cable

The **KVM Extender** needs a piece of unshielded twisted pair(UTP) cable up to a maximum length of 150 meters.



The cable must be wired in compliance with the EIA/TIA 568B industry standard.

Note: CAT5, CAT5e or CAT6 cables are applicable to the extender pair.



The above diagram shows the RJ45 connector of a CAT5 cable with its metal contacts facing up.

-------Specifications

•								
KVM Extender	2 to 2 (USB Console)	1 to 2 (USB Console)	2 to 1 (USB Console)	1 to 1 (USB Console)	2 to 2 (USB+PS/2)	1 to 2 (USB+PS/2)	2 to 1 (USB+PS/2)	1 to 1 (USB+PS/2)
					2 to 2 (PS/2)	1 to 2 (PS/2)	2 to 1 (PS/2)	1 to 1 (PS/2)
Connection				CAT 5 - R	CAT 5 - RJ45 female			
Console	USB-A, female x 2 HDB15 female x 1	USB-A, female x 2 HDB15 female x 1	USB-A, female x 2 HDB15 female x 1	USB-A, female x 2 HDB15 female x 1	miniDIN6, female x2 HDB15 female x 1	miniDIN6, female x 2 HDB15 female x 1	miniDIN6, female x 2 HDB15 female x 1	miniDIN6, female x 2 HDB15 female x 1
Computer Computer Computer	HDB15 female x 1	HDB15 female x 1			HDB15 female x 1	HDB15 female x 1		
Console	USB-A, female x 2 HDB15 female x 1		USB-A, female x 2 HDB15 female x 1		miniDIN6, female x2 HDB15 female x 1		miniDIN6, female x 2 HDB15 female x 1	
Computer Unit Connectors Computer	HDB15 female x1	HDB15 female x 1	HDB15 female x1	HDB15 female x 1	HDB15 female x 1	HDB15 female x 1	HDB15 female x 1	HDB15 female x 1
LED Indicators (Station Unit) Local Remote	On: Controls its computer On: Controls system remotely		On: Controls its computer X X X On: Controls system remdelly On: Controls system remdelly	X On: Controls system remotely	On: Controls its computer On: Controls system remotely	On: Controls its computer On: Controls system remotely	On: Controls system remotely On: Controls system remotely	X On: Controls system remotely
$\begin{array}{c} Local \\ Local \end{array}$ LED Indicators (Computer Unit) Remote		On: Contrats local computer On: Contrats local computer On: System is controlled remotely On: System is controlled remotely Flash alternately: Auto mode Flash alternately: Auto mode	On: Controls local computer On: System is controlled remotely On: System is controlled remotely Flash alternately: Auto mode X	On: System is controlled remotely x	On: Controls local computer On: System is controlled remotely Flash afternately: Auto mode	X On: System is controlled remotely X	On: Controls local computer On: System is controlled remotely Flash alternately: Auto mode	On: Controls local computer On: System is controlled remotely Flash afternately: Auto mode X
Push Button				Switch to the	Switch to the control status			
Power Supply (min)				External power ad	External power adapter DC 9V, 600mA.			
Resolution				1280 x 102	1280 x 1024 @150 m*			
Weight (per pair)				293	293g × 2			
Dimensions (W \times D \times H)(per pair)				156 x 65 x	156 x 65 x 20 (mm) x 2			

"With the high quality of CAT5 cable

Limited Warranty

IN NO EVENT SHALL THE DIRECT VENDOR'S LIABILITY FOR DIRECT OR INDIRECT, SPECIAL, INCIDENTIAL OR CONSEQUENTIAL DAMAGES, LOSS OF PROFIT, LOSS OF BUSINESS, OR FINANCIAL LOSS WHICH MAY BE CAUSED BY THE USE OF THE PRODUCT EXCEEDS THE PRICE PAID FOR THE PRODUCT.

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